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CONFIRMATION NO. 1362

| SERIAL NUMBER | FILING or 371(c) DATE | CLASS | GROUP ART UNIT | ATTORNEY DOCKET NO. | |
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| 10/718,857 | 11/21/2003 RULE | 709 | 4143 | RSW920030203US1 | |
| APPLICANTS Vanadis M. Crawford, Raleigh, NC; Angela C. Pitts, Burlington, NC; Rosalind Toy Allen Radcliffe, Durham, NC; Leah Ann Seifert, Holly Springs, NC; | | | | | |
| ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/20/2004 | | | | | |
| Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /MARK A FLEISCHER/ Acknowledged Examiner's Signature | <input type="checkbox"/> Met after Allowance MAF Initials | STATE OR COUNTRY NC | SHEETS DRAWINGS 6 | TOTAL CLAIMS 24 | INDEPENDENT CLAIMS 7 |
| ADDRESS IBM CORPORATION - RSW (JVL) C/O VAN LEEUWEN & VAN LEEUWEN P.O. BOX 90609 AUSTIN, TX 78709-0609 UNITED STATES | | | | | |
| TITLE System and method for process driven quality measures | | | | | |
| FILING FEE RECEIVED 1186 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | | <input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit _____ | | |